



Strangford Sailing Club  
Seafront Road  
Castleward Estate  
Strangford  
Downpatrick  
BT30 7LS

# SSC Sailing Course Booking Terms and Conditions

This applies to all Instructor lead course bookings operated by Strangford Sailing Club (SSC).

1. **Payment:** A booking is not confirmed until registration and deposit payment is complete. This is completed through the SSC Its Plain Sailing Site.
2. **Schedule of payments:** All courses must be paid in full at time of booking.
3. **Admin Fee:** An administration fee is chargeable if you make a cancellation to a booking, being £15.
4. **Amendment to booking:** If we make a major change to your booking, we will inform you as soon as reasonably possible. You will have the choice of either accepting the change of arrangements or cancelling your booking and receiving a full refund.
5. **Cancellation:** We make every effort to run all courses as advertised. If, for any reason, we do need to cancel a course, all money received to date will be refunded.

You can cancel your booking, with the following refund terms

- i. > 60 days before the course start date: full refund minus admin fee (paragraph 3)
  - ii. 60 < 30 days before the course start date: 50% of total course fee
  - iii. < 14 days before the course start date: no refund given.
6. **Force Majeure:** In the case of circumstances amounting to Force Majeure necessitating alteration or cancellation of your course, SSC will not be liable to pay any refunds or compensation. For the avoidance of doubt, Force Majeure includes, but is not limited to, any circumstance involving war, riots, government action, terrorism, fire, weather conditions, strike action and all similar events outside our control which prevent or affect our ability to deliver the goods and services agreed.
  7. **Adverse Weather:** We cannot accept responsibility for the necessity to cancel or shorten any session due to adverse weather. At all times this decision will rest with the Senior Instructor and will be made on safety grounds. If we cancel a session, you will be offered alternative dates if availability exists. No refunds will be given due to adverse weather.
  8. **Behaviour:** All participants and accompanying visitors are expected to behave with a reasonable level of courtesy and respect whilst engaged in activities with the SSC. Any student, or accompanying visitor agree to abide by the SSC Code of Conduct (available to view on the SSC website, as detailed in the last point below). In the event of a student being excluded from the session, or any further sessions, no refunds or compensation will be payable by SSC.

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9. **Lost Property:** Please ensure that all participants remember to take all of their belonging's home with them at the end of each session. We will keep unidentified items of lost property for 30 days and identified items until the end of the season but regret that we are unable to forward items on by post.
10. **Medical Information & Medication:** The medical declaration within the booking form must be completed prior prior to the start of the course. Any medication including inhalers that may be required during the session should be handed to the lead instructor. Please note that it is the responsibility of each participant to retrieve such items at the end of each session. No liability will be accepted for items not collected.
11. **Supervision:** All children under 18 remain the responsibility of their parent/guardian until they are signed in/out. A parent/guardian must be present promptly at these times. Where the parent/guardian will not be present at sign out, written permission to SSC must be provided, outlining the details i.e. nominate another adult for signing out, or to allow the child to sign out without an adult present.
12. **Images:** Photography consent opt in/out is included in the booking form. Any photos remain property of SSC.
13. **Complaints:** Please refer to SSC Complaints procedure on the website. We advise you to do this as soon as possible. No liability will be accepted for any dissatisfaction not notified to us within 10 days of the last date of your course.
14. **Adventurous activity:** We operate all our activities in accordance with the strict regulations set out by the Royal Yachting Association (RYA). All our activities are designed to be safe, challenging, and enjoyable. Please be aware that all outdoor/adventurous activities carry an element of risk and in extreme circumstances, a danger of serious injury or death. SSC endeavours to minimise any risks. By continuing with your booking, you are accepting these risks on behalf of the participants.
15. **Activity Documents:** you can view our full policies, procedures (including out Safeguarding & Child Protection Policy) and participant forms on our website.

If you have any questions or concerns on any aspect, please get in touch via email: [rtcstrangfordsc@gmail.com](mailto:rtcstrangfordsc@gmail.com)